

## **A. Pension entitlement in Slovenia**

## **B. Victims of War (Status and Rights)**

### **A. PENSION ENTITLEMENT IN SLOVENIA**

After signed agreement about pensions between Slovenia and Australia, you can apply in Slovenia for :

- Age pensions and
- Disabled pension.

You are entitled for Age pension if you are 65 years old and over and you had worked in Slovenia for at least 15 years or more.

In order to secure regular payment of your pension it is necessary for you to send your "Life Certificate" and the "Pensioner's Statement" to Zavod za pokojninsko in invalidsko zavarovanje Slovenije once a year (by the end of July). Unless they will not receive the requested forms by the given deadline, they will be obliged to stop the payments. The forms are available at our office in Kew or you can print out a form from the link below:

[Certificate Of Life](#)

The form must be signed by Australian government officer (Police, Centrelink or from Member of Parliament) and posted to the following address:

Zavod za pokojninsko in invalidsko zavarovanje Slovenije  
Sektor za nakazovanje pokojnin  
Kolodvorska 15  
SI – 1518 Ljubljana  
SLOVENIA

ZPIZ Ljubljana accepts valid Life Certificates from July 16, 2019, if you send them to Slovenia through the Slovenian Welfare & Information office Kew or via Centrelink to the following

address: [info@zpiz.si](mailto:info@zpiz.si). However, they will not recognize valid certificates if you send them by email yourself, to avoid the risk of unjustified pension payments.

If your pension is not paid into your bank account, or your bank details are incomplete, please send to Zavod za pokojninsko in invalidsko zavarovanje Slovenije a bank certificate signed by yourself and showing your bank account and format details (IBAN Code – International Bank Account Number, SWIFT/BIC Code – Bank Identifier Code, or any other format). Thereby you will avoid incurring any additional bank charges and ensure regular payment of your pension.

For more information go to: [www.zpiz.si](http://www.zpiz.si) or

e-mail to: [informacije@zpiz.si](mailto:informacije@zpiz.si) or send a letter to address:

*Zavod za pokojninsko in invalidsko zavarovanje Slovenije Kolodvorska ulica 15 SI -1518  
Ljubljana  
SLOVENIA*

*or telephone : 0011 386 1 47 45 100*

## HEALTH CARE SERVICES

On 4th of February 2011 the National Assembly accepted Law on Ratification of the Agreement on the provision of health care between the Government of the Republic of Slovenia and the Government of Australia and administrative arrangement for the implementation of the agreement on the provision of health care between the Government of the Republic of Slovenia and the Government of Australia.

According this Law Australian Slovenians, who will temporary stay in Slovenia, will be entitled to health services in Slovenia if they have permanent residence in Australia, all the time when residing in Slovenia to the same extend and under the same conditions as insured persons when the territory of the Republic of Slovenia, and as citizens, when that person in the territory of Australia.

For exercise healthcare services under this Agreement you will need to present a valid passport

and Medicare card.

The Law is valid from 1st of July 2011 onward.

For more instruction go to: [www.uradni-list.si](http://www.uradni-list.si)

## AGREEMENT FOR THE HEALTH CARE BETWEEN SLOVENIA AND AUSTRALIA

Slovenian Embassy Canberra inform you about Agreement for the health care between Slovenia and Australia:

At the last meeting by Ambassador Helena Drnovšek Zorko with representatives of Slovenian Community in Melbourne on 20 December 2015, it was found that there are difficulties implementation of the agreement on the provision of health care between Slovenia and Australia.

Agreement has been in force since 2011, allows eligible persons of one contracting party who will be temporarily on the territory of the other contracting Party to use **emergency medical services** under the same conditions as apply to persons who are included in the compulsory health insurance in Slovenia, and the people of Australia, when on the territory of the other party.

Slovenian Public Health Institute is obliged for an Australian citizen in each case to check **valid Medicare card and identify the person** (eg. a passport) and recorded the date by which a person temporarily residing in Slovenia. Photocopies of documents to be retained for the needs of potential complaints of accounts by the Australian insurance companies.

Responsible for the implementation of the Agreement are the **Ministry of Health and Institute of Public Health Insurance Institute of Slovenia (ZZZS)**

. Contact persons at the operational level (for operational issues) are:

Mr Klemen Ganziti, Director of Field for Arranging of Insurances and International Health Insurance,  
Health Insurance Institute of Slovenia  
Address: Miklošičeva 24, SI - 1507 Ljubljana,  
Phone: +386 1 30 77 284  
Fax .: +386 1 43 13 245  
E-mail: [Klemen.Ganziti@zzzs.si](mailto:Klemen.Ganziti@zzzs.si)

<http://www.zzzs.si>

Ms Eva Year, Senior Advisor  
Health Insurance Institute of Slovenia  
Address: Miklošičeva cesta 24, SI 1507 Ljubljana, Slovenia  
Phone :: + 38 61 30 77 311  
Fax .: + 38 61 43 13 245  
E-mail: [eva.godina@zzzs.si](mailto:eva.godina@zzzs.si)

<http://www.zzzs.si>

**We kindly ask you to call Slovenian Embassy Canberra and inform them in writing if you have problems implementation of the agreement. It will be very helpful to Embassy to describe your case (without specific names of persons), the information at which health institution and at which place and what was the problem, that also their site should be aware of the problems and that this way both together contribute to the good implementation of the agreement.**

## **B. Victims of War (status and rights)**

According to the Law Victims of War, which was published in the Official Gazette of the Republic of Slovenia 18/2003 - in the consolidated text in the Official Gazette. 72/2009, to the status of victims of war is entitled person who has been with the occupier and his colleagues for political, national, racial and religious grounds led away as:

- **Exile**, who was forcibly evicted,
- **Inmate** sent to a concentration camp,
- **Prisoner** lock up in prison,
- **Working deportee** led away on forced labour,
- **Interniranec** led away or removed to internment in captivity as a member of the former Yugoslav army in the war from 04.06.1941 to 04.17.1941,
- **A refugee** who fled from war violence, forced eviction from or was forcibly expelled from their homes,
- **Stolen Child**, which was forcibly taken from their parents,
- **Forced mobiliziranec**, who was forcibly mobilized into the regular armed forces occupier,
- **A child whose parent has been killed** as a member of the former Yugoslav army in the war from 06/04/1941 to 17/04/1941, or fell, or died or missing because of cooperation with the Slovenian National Army, or died, or was missing in the circumstances for recognition as victims of war, not later than 31.12.1945, if he died or went missing while waiting for the homeland,
- **A person who was born to parents at a time when they are against them lasted coercive measures or coercive acts**,

- **A person who has been arrested by the Army authorities** (JLA) or bodies of the Interior previous Yugoslavia during the period from 25.06.1991 to 18.10.1991,
- **disabled soldiers and civil war** on the basis of disability recognized disability status under a special law (2, 4, 5 and 7<sup>th</sup> clause of ZZVN).

New categories of beneficiaries who have the right to claim from 1.1.2010 status of victims of war, because at the time of 06/04/1941 to 15/05/1945 as civilians exposed to acts of violence or armed forces (units NOV, partisan and units allies) are the following:

- **Former Italian soldier**, who was staying in captivity after the capitulation of Italy ,
- **A person who at the time from 06.04.1941 to 15.05.1945 as a refugee forced to leave home due** to arson or destruction of the looted houses or apartments that are caused by other armed forces, and therefore could not return to his home continuously for at least three months if it is not voluntary or professional work with the aggressor and the person born to parents under these circumstances,
- **A child whose parent has died**, been killed or went missing due to acts of violence or other coercive measures of the armed forces during the period from 04.06.1941 to 05.15.1945, but only if it is voluntary or professional work with the aggressor.

### Conditions to become Victims of War:

The condition for obtaining the status of victims of war and the following rights is that the person is a Citizen of the Republic of Slovenia, which has been at war or military aggression exposed to acts of violence or coercive measure occupier, aggressor or their colleagues or. other acts of violence in the armed forces (units NOV, partisan, allied army) which is continuous duration of at least three months. Exceptions are children born to parents at a time when was against them forced or violent act, the aforementioned persons from the 10th points and 2 point after the new

Act (ZZVN'H), a condition for which the duration of the violent act does not apply. The exception are persons deprived of their liberty by the authorities JLA (paragraph 11 above), in which the coercive measure no less than one month (Article 3 ZZVN).

### **The rights of victims of war:**

- Healthcare,
- Health and climatic treatment,
- Reimbursement of travel expenses,
- Recognition of pensionable service,
- The right to a pension under favorable conditions,
- The right to reparation under a special law,
- lifetime monthly annuity,
- Priority in the allocation of social housing.

Children whose deceased parents are recognized as a victim of war or civil disable of war or military war disabled, are entitle only to a war indemnity under a special law.

Usufructuary of rights is required to report to the administrative unit within 15 days of any change that affects a right or its scope (Article 23 ZZVN).

### **PROCEDURE FOR ENFORCEMENT STATUS AND RIGHTS VICTIMS OF WAR:**

- The status of victims of war is decided in the first instance at administrative unit.
- Each decision of the status of victims of war is compulsory a review which keeps the implementation of the decision and is managed by the Ministry of Labour, Family and Social Affairs. That ministry also decides on any appeals against the decisions of the administrative unit.
- The recognition of the pensionable service is decided by the Zavod za Pokojninsko in Invalidsko zavarovanje (ZPIZ) on the basis of the decision or certificate of enrollment management units in the records of the victims of war.
- Rights under this Act shall be exercised at the request of customers.
- The protection of the rights under this Act obtain the victims of war, when he reaches the age of 50 years and before that only in the case if it occurred in the permanent total loss of working possibility.

**STATUS VICTIMS OF WAR CAN NOT GET A PERSON WHO IS VOLUNTARY OR PROFESIONAL PARTICIPATED ON AGRESSOR' SIDE.**

APPLICATION:

- Status of victims of war and rights in this status shall be exercised at the request of the parties, which shall submit his written application in the form to an administrative unit.
- Applicants can obtain an application form for the status of victims of war at our office in Kew or you can print out an application form from the link below:

[Request For Compensation](#)

### ATTACHMENTS:

- Proof of citizenship of the Republic of Slovenia (acquired authority)
- Data from the Register of the parent (birth, marriage, death), to obtain authority
- Evidence on the nature and duration of enforcement actions (certificate from the archives, a certificate of the Red Cross, the pension decision and other documents).